

### General Information

#### Instructor:

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**Office Hours:** Tuesday-Thursday: 11:00 AM – 12:00 Noon

**Classes:** Time: Wednesday, 6PM-9PM, Location: ITE 119

**Text:** G. Bolch, S. Greiner, H. de Meer and K. Trivedi, “Queuing Networks and Markov Chains,” 2<sup>nd</sup> Edition, Wiley, 2006.  
D. P. Bertsekas and R. Gallager, **Data Networks**, 2<sup>nd</sup> Edition, Prentice-Hall, 1992.  
B. R. Haverkort, **Performance of Computer Communication Systems: A Model-based Approach**, Wiley, 1998.

### Course Objective

This course is designed to provide students with a thorough understanding of the mathematical underpinnings of widely used performance and reliability models and algorithms for the analysis of complex computer systems and communication networks.

### Course Outline

#### **Lecture 1: Introduction and Course Overview :**

- *Course Objectives*
- *How to characterize a simple queue?*
- *What are the measures of system performance?*
- *Fundamental accounting identity of queues ... Little’s Theorem*
- *Applications of Little’s Theorem: single server queue, a closed system with a multi-server node, multi-access communication channel, Amdahl’s law and problem scaling*

#### **Lecture 2: Discrete-time and Continuous-time Markov Chains**

- *Classification of Stochastic Processes*
- *Discrete-time Markov Chains (DTMC) and Applications*
- *Continuous-time Markov Chains (CTMC) and the Poisson Process*
- *Geometric and Exponential Distributions for characterizing the time between state changes in DTMC and CTMC*
- *Uniformization*

#### **Lecture 3: Birth-Death Processes, M/M/1, M/M/1/N, M/M/m, M/M/∞, M/M/m/m Queues**

- *Properties of Exponential and Geometric Distributions*
- *Properties of the Poisson Process*
- *Steady-state solutions to DTMC and CTMC*
- *State transition rate diagrams*

- Applications to  $M/M/1$ ,  $M/M/1/N$ ,  $M/M/m$ ,  $M/M/\infty$ ,  $M/M/m/m$  queues
- Performance Measure of  $M/M/1$ ,  $M/M/1/N$ ,  $M/M/m$ ,  $M/M/\infty$ ,  $M/M/m/m$  Queues: Throughput, Queue Length, Utilization, Average Response Time

**Lectures 4 - 5: Control of Queues and Product-form Open Networks**

- Control of  $M/M/1$  queues: controlled service rate, controlled arrival rate, priority assignment and the  $\mu C$  rule
- Time Reversibility, Detailed (local) balance
- Burke's Theorem
- Two-stage Tandem Network and feedforward networks
- Concepts of Closed, Open and Mixed Networks
- Jackson Networks
- Application to Capacity Assignment in Communication Networks

**Lectures 6 -8: Product-form Closed (Gordon-Newell) and Mixed Queuing Networks**

- Machine Repairman (also termed Multi-access Communication Channel, Time-shared Computer System) Model
- Central server model
- Single class closed queuing networks
- Computational Algorithms (Convolution, MVA)
- Applications: "what if" analysis, sliding window flow control, Optimization of Routing and Service Rate Selection
- Multi-class (closed, Open, and Mixed) Networks and Computational Algorithms
- Chandy-Herzog-Woo's (also termed Norton's) Theorem
- Flow Equivalence and Aggregation
- Approximation Methods and Applications (simultaneous resource possession, product-form equivalents of non-product form networks, hierarchical networks)

**Lecture 9: M/G/1 Queue and Queues with Vacations**

- Exponential method of stages
- $M/G/1$  Queue
- $M/G/1$  Queue with vacations
- Application to reservations and polling
- Extension to non-product form Queuing Networks with  $M/G/1$  nodes

**Lecture 10: Priority Queuing, Batch Arrivals and G/G/1 Queues**

- $M/G/1$  Queue with non-preemptive priority queuing disciplines
- $M/G/1$  Queue with preempt-resume priority queuing discipline
- Extensions to Multi-class Queuing Networks
- Batch Arrivals
- $G/G/1$  Queue
- Approximation Methods for Non-product form Queuing Networks

**Lectures 11-12: Random Access Networks**

- Pure and slotted Aloha, stability issues
- Stabilization of slotted Aloha
- Splitting algorithms
- Slotted CSMA and stability: Pseudo Bayesian Algorithm
- Unslotted and Slotted CSMA/CD
- Multi-access Reservations

**Lecture 13: Reliability Analysis**

- Structure and coherent functions

- *Series-parallel and m-out-of-n systems*
- *Path and cut sets*
- *Sum of disjoint products algorithms*

**Lecture 14: Performability Analysis**

- *What is performability?*
- *Hyperbolic PDEs*
- *Moment Equations*
- *Applications*

**Grading:**

Homework/Project Assignments	60%
Review Paper Presentation	10%
Term Project	30%
Total	100%

**Additional Information:**

- **Starting with March 17 Lecture**, each lecture will be divided into two parts. The first 2.5 hours will be used to present course materials, and the remaining 0.5-hour will be used for students to present reviews of recent journal publications.
- Paper reviews should be based on relevant and recent (2007 and up) journal articles from, e.g., IEEE Trans. On Reliability, IEEE Trans. On Computers, Operations Research, Reliability and Safety Engineering.
- Term projects can be performed in teams of two students on relevant neural networks topics. Topics could be related to research, or based on at least two recent journal articles. **Numerical implementation and testing** are a must.
- Term project **proposals** are due on **Wednesday March 17**, presentations are scheduled on **Wednesday May 5** from 6 PM to 9 PM, and final reports are due on **Friday May 7**.
- Programming can be done in any language.

**References:**

- [ALL90] Allen, A.O., Probability, Statistics, and Queuing Theory with Computer Science Applications, 2<sup>nd</sup> edition, Academic, 1990.
- [BAK74] Baker, K.R., Introduction to Sequencing and Scheduling, Wiley, 1974.
- [BAR75] Barlow, R.E. and Proschan, F., Statistical Theory of Reliability and Life Testing, Holt, Rinehart and Winston, 1975.
- [BLO98] Bolch, G., Greiner, S., de Meer, H. and Trivedi, K.S., Queueing Networks and Markov Chains: Modeling and Performance Evaluation with Computer Science Applications, Wiley, 1998.
- [BUZ93] Buzacott, J.A. and Shantikumar, J.G., Stochastic Models of Manufacturing Systems, Wiley, 1993. [Coo81] Cooper, R.B., Introduction to Queuing Theory, North Holland, 1981.
- [CHA00] Chan, W.C., Performance Analysis of Telecommunications and Local Area Networks, Kluwer, 2000.
- [CHE13] H. Chen and D. Yao, **Fundamentals of Queuing Networks**, Springer 2013
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- [DAI92] Daigle, J.N., Queueing Theory for Telecommunications, Addison-Wesley, 1992.
- [GRO98] Gross, D., and Harris, C.M., Fundamentals of Queueing Theory, 3<sup>rd</sup> Edition, Wiley, 1998.

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- [LIL00] Lilja, D.J., Measuring Computer Performance, Cambridge University Press, 2000.
- [LIN98] Lindemann, L., Performance Modeling with Deterministic and Stochastic Petri Nets, Wiley, 1998.
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- [VIS94] Vishwanadham, N., and Narahari, Y., Performance Analysis of Automated Manufacturing Systems, Prentice Hall, 1994.
- [WAR88] Walrand, J., An introduction to Queuing Networks, Prentice Hall, 1988.
- [WOL89] Wolff, R.W., Stochastic Modeling and the Theory of Queues, Prentice Hall, 1989.

**Website links for software:**

<http://www.lehigh.edu/~amr5/q/software.html>  
<http://www2.uwindsor.ca/~hlynka/qsoft.html>